



COVID-19 Testing FAQ for Providers

Bronson Closes All Drive-Thru COVID-19 Testing Locations on Wednesday, October 26, 2022

FOR PEOPLE EXPERIENCING SYMPTOMS

The symptomatic individual will NOT be scheduled for collection at any of our walk-in diagnostic collection sites.

- **How will the symptomatic patient get an assessment (screened) for a COVID-19 test to be ordered?**
 - If clinically appropriate, patients should self-test with a retail in-home kit, contacting their local pharmacy for testing options.
 - They can also contact Bronson Care Advisors at (269) 341-7788 who may be able to facilitate in person screening options.
 - For more information please visit bronsonhealth.com/coronavirus-covid-19.
- **Where does a provider direct symptomatic patient for collection of written COVID-19 test order?**
 - Patients should be directed to Bronson Care Advisor at (269) 341-7788.
 - Bronson drive-thru appointments will be closed starting Wednesday, October 26, 2022.
 - MyChart COVID-19 self-scheduling collection will also be discontinued.
 - For **symptomatic** patients, **No Walk-in** COVID-19 collection is available at any of our Bronson diagnostic lab draw sites.
- **A patient has been seen, via video visit, and the provider feels they need to be tested. What are the options?**
 - Advise patient to perform a home test, refer patient to retail options.
 - Or to call Bronson Care Advisors at (269) 341-7788.
 - For additional information, visit bronsonhealth.com.
- **What about Covid Pre-Op testing for non-symptomatic patients?**
 - Direct patients to contact Bronson Care Advisors at (269) 341-7788.
- **Will drive-thru COVID-19 closure impact access issues?**
 - Care Advisors will continue to protocol patients as they are currently.
 - Patients who require office visits per protocol will be scheduled with their provider.
 - Overflow will be sent to Bronson FastCare or Bronson Urgent Care.

➤ **Will providers be able to order PCR testing with the discontinuation of curbside COVID testing?**

- The current COVID PCR test menu remains available to order.
- For **symptomatic** patients, **No Walk-in** COVID-19 collection is available at any of our Bronson diagnostic lab draw sites.

➤ **Why is the RIDP Respiratory Viral Panel non-orderable for the Outpatient?**

Per Compliance-Directed Medicare Coverage rules (other payors' compliance rule may differ):

- For Outpatients: RIDP Respiratory Viral Panel (>5 viral pathogens) is not covered and would require your patient to sign an Advanced Beneficiary Notice (ABN) accepting payment at the time you write the order.
- The 4-plex (Flu A, B, RSV, COVID -Epic Order Lab 1007) molecular panel is covered during the federally designated Public Health Emergency (PHE) when ordered by office, urgent care, inpatient hospitals.